

# Park West Village Tenants Association Services Survey 2017

**Address: Columbus Ave**

**Central Park West**

The tenants' association, to address the issues of concern to you, has developed the following survey. Please complete and return to your floor captain or building representative. Please indicate on a scale of one to five with one being no concern and five being most concern.

1-Strongly Disagree   2-Disagree   3-Don't Agree or Disagree   4-Agree   5-Strongly Agree

**\*\* Remember You Must Call The Management Office For These Repairs To Which You Are Entitled \*\***

<b>Lobby</b>	Lobbies are being renovated. Hazardous conditions prevail. New tiles installed are slippery when wet especially on the ramp. Dust, Noise etc.	
<b>Halls and Stairwells</b>	Hallway is not vacuumed regularly	
	Compactor room is not cleaned regularly & is filthy	
	Compactor room requires larger recycling containers	
<b>Elevators</b>	Compactor room doesn't have a shelf	
	Not all buttons light up	
	Light bulbs are not replaced in a timely manner	
<b>General Outdoor Maintenance</b>	Consistent leveling and door closing problems	
	Poor Lighting on Walkways	
	Lightbulbs not replaced throughout parking lots	
	Cracks, uneven surfaces, deterioration of walkways	
<b>General Indoor Maintenance</b>	Reduced number of benches	
	Influx of rodents although management has responded to correct this on several occasions **	
	Fan in bathrooms do not work	
	Vents are dirty; needs regular maintenance/cleaning **	
	Apartments with terraces, doors do not lock (opening and closing problems)	

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<b>General Indoor Maintenance (con't)</b>	Deteriorating cement terrace floors needs resurfacing **	
	Some electrical outlets are not functional; recurring electrical surges affecting appliances and electrical sparking	
	Condensation in windows; difficult to open/close	
	Not enough maintenance staff; takes too long to get app'ts	
	Phone calls to security for maintenance issues between the hours of 6:00pm – 8:00am are not answered by maintenance despite multiple calls by security to maintenance; security is ignored	
<b>Laundry Room</b>	Laundry room and bathroom are FILTHY-not cleaned regularly; have not been cleaned since new machines	
	Laundry dispensers are not cleaned regularly	
<b>Water Service</b>	Water pressure in shower low	
	Toilets do not flush properly	
	Kitchen sink and bathtub drains back up	
	Brown water coming from faucets -- ?? caused by renovations	
<b>Security</b>	Main doors do not lock or are left open	
	Back door of buildings are not secured; are often left open	

Comments: